

Part B

This section to be completed by the Trusted Contact Person

I understand the Customer has nominated me as a Trusted Contact Person and provided consent to Haven Mortgages contacting me in relation to any of the following:

- (a) Haven Mortgages has a concern in relation to possible financial abuse of the Customer,
- (b) Haven Mortgages needs to confirm the specifics of
 - (I) the Customer’s current contact information,
 - (II) the Customer’s health status, or
 - (III) The identity of any appointed legal guardian, executor or trustee, or
- (c) Haven Mortgages experiences difficulties in communicating with the Customer.

Name of Trusted Contact Person (the “Trusted Contact Person”) (Block Capitals)

Contact mobile phone number of Trusted Contact Person

I (name of Trusted Contact Person) confirm I am over 18 years of age.

I understand that I do not have authority to transact on the Customer’s account or deal with their finances.

By signing below, I confirm my details are correct and consent to Haven Mortgages retaining my name and contact information for the purposes of acting as a Trusted Contact Person and contacting me to discuss the matters above.

Signed by the Trusted Contact Person

Date / /

Data Protection – Use of Information

- The information provided by you and/or the Trusted Contact Person on this form will be used for the purpose of contacting you and/or the Trusted Contact Person as instructed above. The information will be held and used solely for the purpose of this instruction; to support customers in line with the reasons set out above; and to comply with laws and regulations that apply to us (such as, the Consumer Protection Code 2025); This information shall not be retained for any other purposes.
- For further detail in relation to how we collect information about you, how we use it, your rights in relation to the data held and how you can interact with us about it, see our data protection notice online Data Protection at havenmortgages.ie/dataprotection. It may change from time to time.

Please return the form by email to info@havenmortgages.ie or post to Haven Mortgages, 10 Molesworth Street, Dublin 2, D02 R126.

Bank Use Only	Staff Number	Staff Initials	Date
Customer Signature Verified			
Verification of Instruction			